

FROM LANDING TO DEPARTURE,
EVERY SECOND COUNTS.



THAT'S WHY WE HAVE DEVELOPED
THE INFINITY GATE SERVICES.




ADB
SAFEGATE



Gate operations: all about the passenger experience

What do your gate operations have in common with passenger experience?

Safety at the gate is paramount. This busy, confined space at every airport is where a lot of the action is - aircraft, vehicles and people in constant motion in all types of weather. Ever-increasing operational complexities and rising air traffic volumes place unprecedented demands on the aircraft parking and turnaround processes.

Installing world-class systems such as ADB SAFEGATE's Safedock Advanced Visual Docking Guidance Systems (A-VDGS) and SafeControl Apron Management (SAM) is only the first step to creating a safer and smoother gate operation.

Airports and airlines must also take steps to ensure 24/7 system availability to avoid unnecessary accidents, flight delays and unhappy passengers. Proper software updates and regularly serviced docking systems are critical to turnaround times, reducing congestion and boosting on-time performance. A smooth operation not only

saves time, but maximizes opportunity on existing gates and reduces unnecessary fuel burn and emissions. Further, during irregular operations, a functional docking system is essential to avoid lengthy delays, reduce congestion and improve recovery.

An experienced partner like ADB SAFEGATE can make all the difference. Our gate solutions deliver safety, efficiency and predictability, to shorten the time to gate and the turn process, thereby improving on-time performance and the passenger experience. And, our Infinity gate services offering increases the life of your systems and minimizes downtime while keeping a check on the upward spiral of operating costs.

Our Infinity service commitment spans the three key stages of the product lifecycle:

- 1 Consultancy & design
- 2 Implementation
- 3 Maintenance

By investing a lot of effort in providing quality assistance during these stages, we mitigate the risk of technical failures.





The best care? Count on our experts

With 80% of airport apron accidents occurring at the gate, regular checks on the hardware and software components of the Safedock A-VDGS are critical. In addition to our audit, consulting and design services, we offer preventive and corrective maintenance services, spares management and training.

As the system supplier, we are equipped to deliver the best care. Our maintenance portfolio includes everything you need from remote or on-site support to routine maintenance or advanced support. Software is a key enabler for automation, integration and data sharing with other airport systems, and is a major component of ADB SAFEGATE's gate solutions. Our upgrade kits include software updates to enhance features, ensure compatibility, and enable regulatory compliance.

With three specially designed courses, our GATE+ training package equips your personnel with a deep understanding of how to maximize the benefits of your Safedock A-VDGS and SAM solutions, as well as the knowledge to conduct specialized maintenance and operational training.

Lean maintenance principles are core to our service philosophy, and help you achieve a balanced total cost desired low point. We implement the right amount of preventive maintenance tasks to keep costs low and corrective maintenance at a minimum.





Service excellence

at your gate, with ADB SAFEGATE

Why gate services?

Safety at the gate is paramount, with 80% of airport apron accidents occurring in this busy area. A safer, more predictable and efficient gate operation requires Safedock A-VDGS, SafeControl Apron Management and world-class gate services from ADB SAFEGATE.

Five benefits:

- 1 Maximize system availability
- 2 Faster time to gate
- 3 Shorten turnarounds
- 4 Maximize system longevity
- 5 Protect your investment

We offer the best care

40+ years of gate expertise spanning:

- | | | |
|-----------------------|---------------------------|---------------------|
| ✓ Audit | ✓ Remote support | ✓ Software upgrades |
| ✓ Consulting & design | ✓ Routine maintenance | ✓ Spares management |
| ✓ On-site support | ✓ Specialized maintenance | ✓ Training |

Infinity service philosophy

- 1 All three stages of product lifecycle:
Consultancy & design, implementation and maintenance
- 2 Lean maintenance principles:
Balanced Total Cost Desired Low Point
- 3 Optimal level of preventive maintenance:
Keep costs low and minimize corrective maintenance



How we deliver excellence

A well-qualified, experienced maintenance organization, including a supervisor, coordinator and site engineers, will be assigned to manage your maintenance effectively:

- Track status of daily maintenance activities: Event logs, shift notes, daily activities schedule to ATC, daily summary reports
- Monitor preventive and corrective maintenance: Work orders

Our computerized maintenance management system (CMMS) will digitize and streamline your A-VDGS maintenance operations:

- Consolidate information in one convenient place: Personnel, documents, assets, work logs, inventory

On site, remote or real-time maintenance activities include:

- Planned and preventive maintenance
- Remote expert support desk
- Fault repairs and corrective maintenance
- Troubleshooting
- Quality and safety
- Spares and inventory management

World-class support can be yours



When you sign an Infinity gate services contract with ADB SAFEGATE, you are assured world-class support that protects your investment and guarantees the highest level of system availability. We offer more than 40+ years of gate expertise and a complete spectrum of services that include – audit, consulting, design, maintenance, upgrades, spares management and training.

Want to know more? Let our experts help you...





ADB SAFEGATE is a leading provider of intelligent solutions that deliver superior airport performance from approach to departure. We partner with airports and airlines to analyze their current structures and operations, and jointly identify and solve bottlenecks. Our consultative approach enables airports to improve efficiency, enhance safety and environmental sustainability, as well as reduce operational costs. Our portfolio includes solutions and services that harmonize airport performance, tackling every aspect of traffic handling and guidance, from approach, runway and taxiway lighting, to tower-based traffic control systems and intelligent gate and docking automation.

ADB SAFEGATE has 1000+ employees in more than 20 countries and serves some 2,500+ airports in more than 175 countries. Visit www.adbsafegate.com.

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